

Notice of References Cited	Application/Control No. 09/575,283	Applicant(s)/Patent Under Reexamination BERGH ET AL.	
	Examiner Johnna R Stimpak	Art Unit 3623	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-5,974,407	10-1999	Sacks, Jerome E.	707/2
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
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	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

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	N					
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Griggs, Robyn. "Give us leads! Give us leads!" Sales and Marketing Management. New York: Jul 1997. Vol. 149, Iss. 7; pg 66 (from Proquest)
	V	McGinnis, Frank and Lisa McCarty. "Strategic account management in the new procurement environment" Supply Chain Management. Bradford: 1998. Vol. 3, Iss.1; pg 12 (from Proquest)
	W	"General Interactive TEams up with IBM to Deliver Industries Best E-Business and Relationship Marketing Solutions". Business/Technology Editors. Business Wire. New York. May 3, 1999. (from Proquest)
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.